



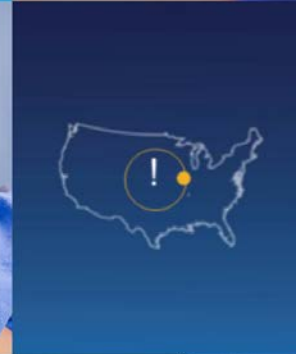
TRAINING

NHSC Rural SUD Site Outreach & Applications

March 12, 2019

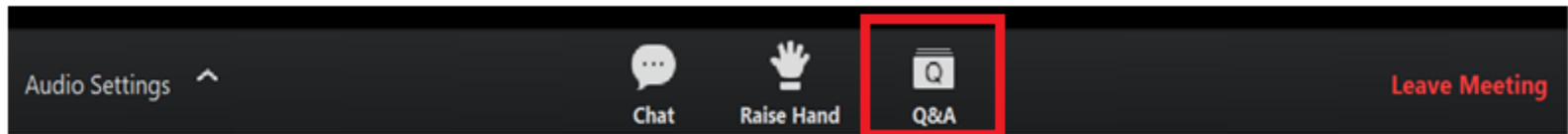
Jeffrey Jordan – Director, Region 6 Dallas
Anne Savage Venner – Region 2 New York
Heather Stevens – Region 1 Boston
Angela Sheffie – Region 4 Atlanta

Bureau of Health Workforce (BHW)
Health Resources & Services Administration (HRSA)

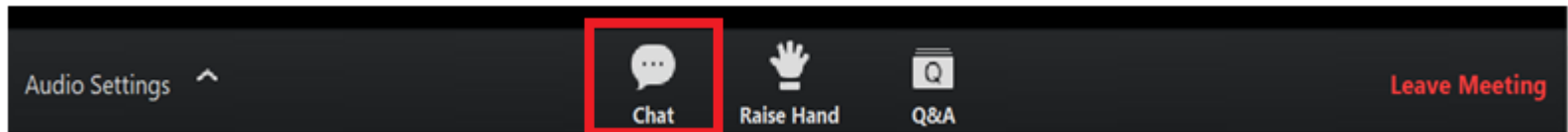


SUBMITTING QUESTIONS AND COMMENTS

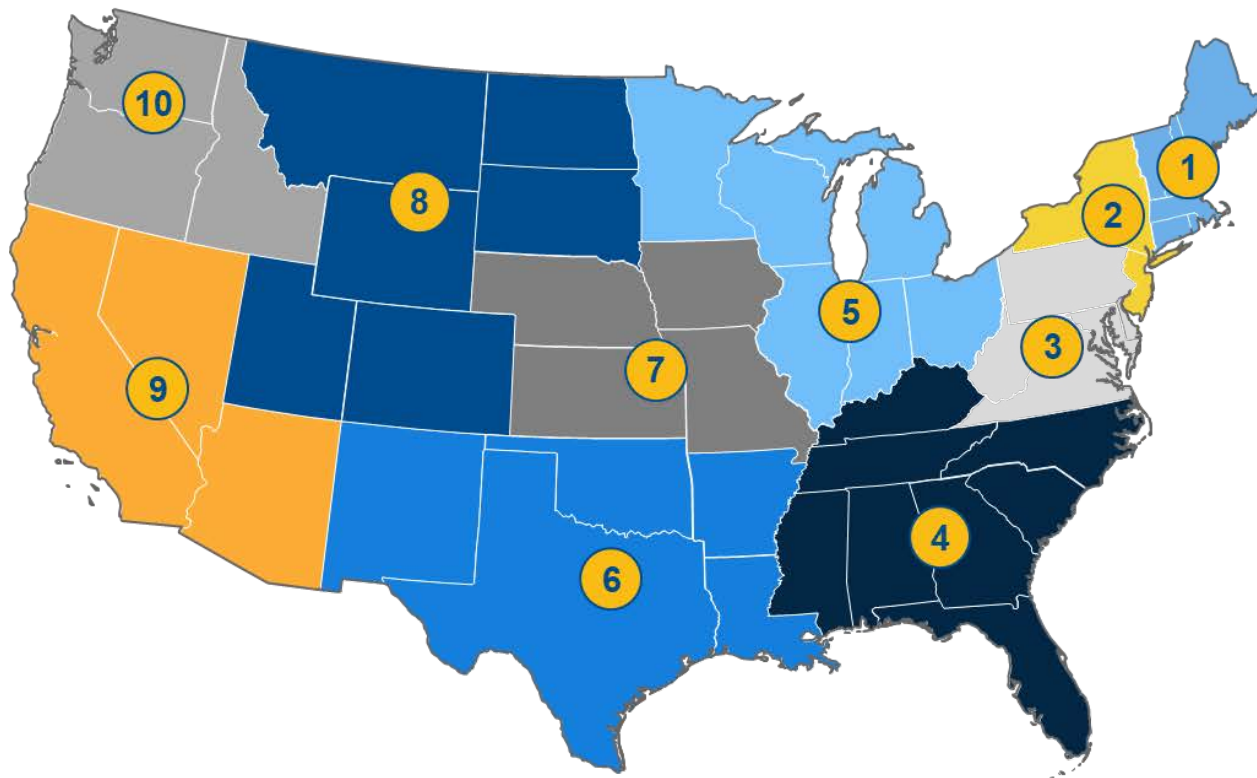
- Submit questions by using the Q&A feature. To open your Q&A window, click the Q&A icon on the bottom center of your Zoom window.



- If you experience any technical issues during the webinar, please message us through the chat feature or email RCORP-TA@jbsinternational.com.



WHO IS THE BHW REGIONAL TEAM?



SUPPORT FOR YOU
IN YOUR REGION

Dedicated BHW staff
located in 10 regional
offices provide dedicated
contacts for your area.





AGENDA

- 1 NHSC OVERVIEW
- 2 NHSC SUD EXPANSION
- 3 RCORP OUTREACH STRATEGY & TIMELINE
- 4 NHSC SITES SUD OPT-IN
- 5 NEW SITE APPLICATIONS & REQUIREMENTS
- 6 SUPPORT & RESOURCES





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NHSC OVERVIEW



NATIONAL HEALTH SERVICE CORPS

THE NATIONAL HEALTH SERVICE CORPS (NHSC) builds healthy communities by supporting qualified healthcare providers dedicated to working in areas of the United States with limited access to care.

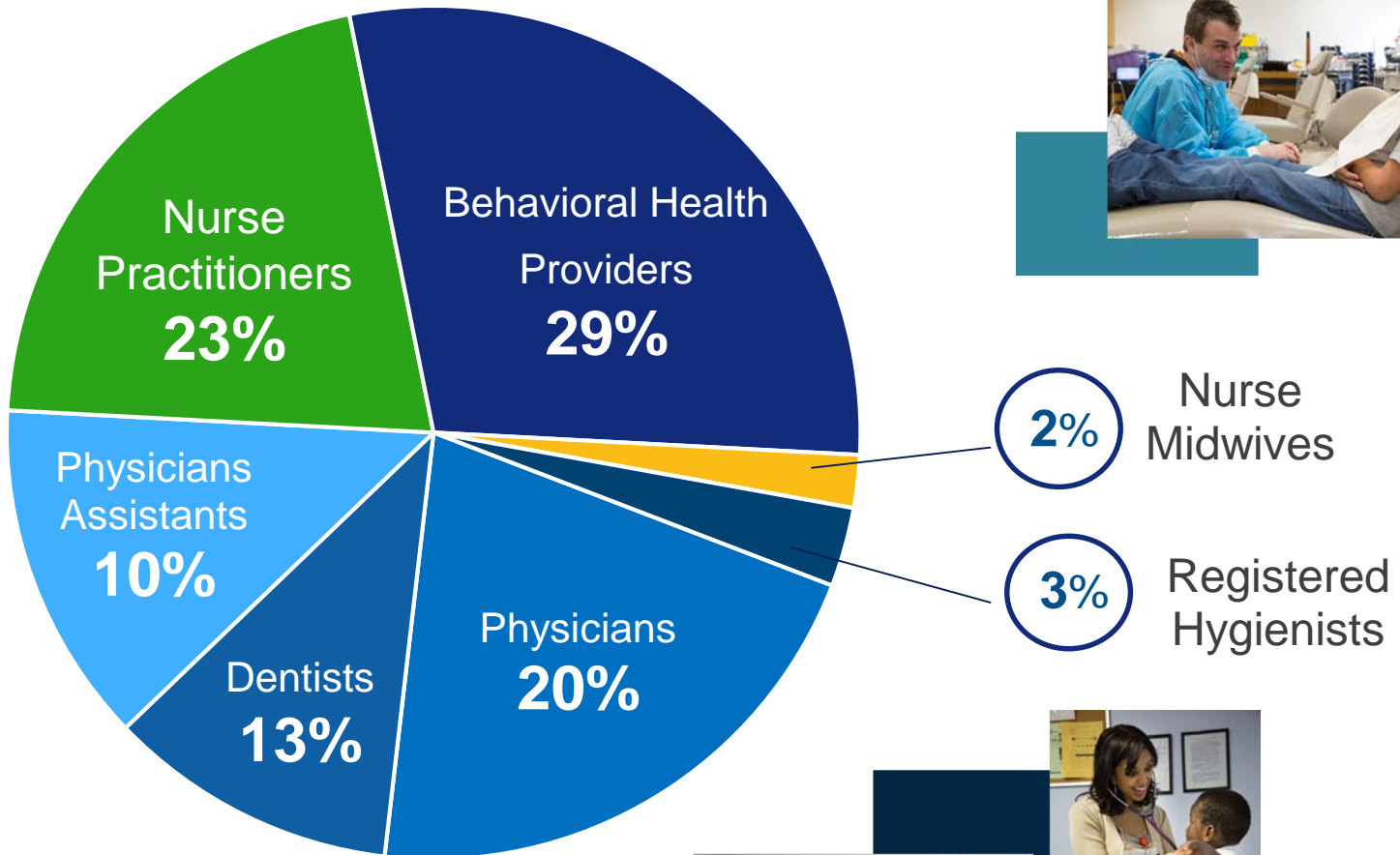
NHSC is part of the HRSA's Bureau of Health Workforce.

BHW improves the health of underserved populations by strengthening the health workforce and connecting skilled professionals to communities in need.



28% of **BHW** funding supports **NHSC** and other programs that improve the distribution of health professionals to underserved areas.

NHSC: NOW*

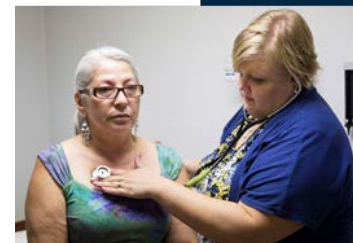


2%

Nurse Midwives

3%

Registered Hygienists



NHSC PROGRAMS



Loan Repayment Program (LRP)



Students to Service



Scholarship Program



State LRP



PROVIDERS RECEIVE LOAN REPAYMENT IN ADDITION TO A COMPETITIVE SALARY FROM THEIR EMPLOYERS

1

Providers find a job at an NHSC-approved site

THEN

2

Apply to the NHSC for loan repayment



Watch the NHSC site video on the "HRSATube" YouTube channel.



Find positions at NHSC-approved sites using the Health Workforce Connector: <https://connector.hrsa.gov/>



ELIGIBILITY



U.S. citizen or national

Currently working at, or applying to work for, an NHSC-approved site

Have unpaid government or commercial loans for school tuition, reasonable educational expenses, and reasonable living expenses, segregated from all other debts

Licensed to practice in state where employer site is located

Must be licensed in one of the following eligible disciplines and licensed to practice in state where employer site is located:

- Physician (MD or DO)
- Nurse practitioner (primary care)
- Certified nurse midwife
- Physicians assistant
- Dentist (general or pediatric)
- Dental hygienist
- Psychiatrist
- Psychologist (health service)
- Licensed clinical social worker
- Psychiatric nurse specialist
- Marriage and family therapist
- Licensed professional counselor



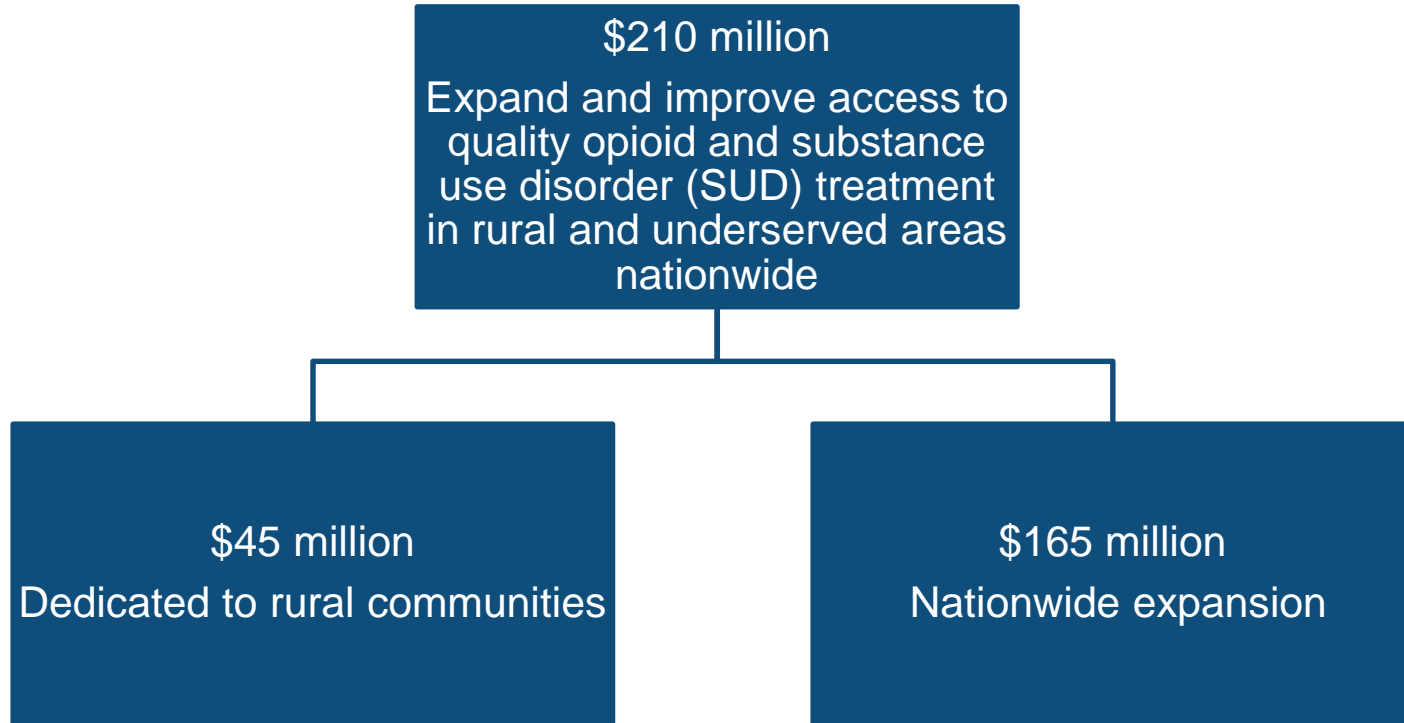


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NHSC SUD EXPANSION



OPIOID INVESTMENTS: NHSC



NHSC OPIOID TREATMENT APPROACH



Appropriations

- \$210 million to expand and improve access to quality opioid and SUD treatment in rural and underserved areas nationwide
 - *\$165 million* for NHSC LRP to expand nationwide for SUD-trained clinicians
 - *\$45 million* for NHSC LRP collaboration with the Federal Office of Rural Health Policy (FORHP) and the Rural Communities Opioid Response Program (RCORP)



Goals

- Strengthen workforce to increase access to treatment for SUD, with an emphasis on opioids
- Collaborate and align with health center and rural health investments
- Support entire treatment team
 - SUD counselors
 - Pharmacists



Strategy

- Enhance policies and processes to support the nationwide expansion for SUD treatment
- Make data-driven decisions based on the current SUD workforce
- Create an agile program that allows NHSC to assimilate to future changes and advancements in the delivery of SUD treatment

NHSC SUD SITE STRATEGY

Recruit and certify outpatient
medication-assisted treatment

(MAT)/SUD sites for NHSC:

- Substance Abuse and Mental Health Services Administration (SAMHSA)-certified opioid treatment programs (OTPs)
- Office-based opioid treatment (OBOT) health centers, MAT-waivered providers
- Non-opioid SUD treatment facilities



FY 2019 NHSC RURAL OPIOID FOCUS

Expands and improves access to quality opioid and SUD treatment in rural areas



- Awards up to \$100,000 for 3-year full-time service commitment and \$50,000 for 3-year half-time service commitment
- Must be trained and licensed to provide SUD treatment at NHSC-approved SUD treatment sites

Applications cycle opens late spring 2019.

For the latest information and to sign up for email updates, visit www.nhsc.hrsa.gov.



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RCORP OUTREACH STRATEGY & TIMELINE



RCORP: NHSC SITES AND POTENTIALLY ELIGIBLE NHSC SITES

Region	Grantee Consortia by Region	Total NHSC Sites by Region	Potential NHSC Sites by Region
I	7	19	25
II	5	3	12
III	13	11	19
IV	21	26	49
V	14	6	52
VI	11	19	28
VII	8	15	25
VIII	8	18	19
IX	2	2	10
X	6	11	23
Totals	95	130	262



RCORP Outreach

BHW Regional Approach

Key Activities	Key Dates
SUD Site Application and Opt-In webinar for RCORP grantees and consortium members	March 12, 2019
BHW regional teams direct outreach to RCORP NHSC-approved and NHSC-eligible sites	March 14–29, 2019
RCORP site SUD opt-in and new application cycle (directly submit to BHW regional teams)	March 18–April 12, 2019
Open of NHSC rural community LRP cycle	Late spring 2019





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NHSC SITES SUD OPT-IN



SUD SERVICES DOCUMENTATION

- SUD services now eligible for NHSC.
- NHSC-approved sites opting in for rural community LRP must provide the following SUD documentation:
 - *OTP facilities* must provide a current SAMHSA-issued OTP certificate.
 - *OBOT facilities* must provide documentation of onsite services provided and verification of onsite MAT.
 - *Non-opioid SUD facilities* must provide documentation of onsite services provided.
- Any sites that have not previously submitted a behavioral health checklist will be required to submit one at this time.



SUD SITE OPT-IN PROCESS

- BHW regional teams reach out to RCORP sites that are NHSC approved.
- NHSC site submits “opt-in” inquiry and documentation via the BHW portal:
 - Inquiry category of “Substance Use Disorder Documentation”
 - Inquiry subject of “Opt-in SUD Expansion”
 - Opt-in period is March 18–April 12, 2019
- BHW regional teams:
 - Review all provided documentation
 - Follow up with site as needed
 - Mark site as an NHSC-approved SUD site
- If NHSC site is already NHSC approved for SUD treatment, no action is needed.





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NEW SITE APPLICATIONS & REQUIREMENTS



IS MY SITE ELIGIBLE TO APPLY?

- Located in and serves a federally designated Health Professional Shortage Area (HPSA)
- Is an outpatient facility providing SUD services
- Uses and prominently advertises a qualified discounted/sliding fee schedule for individuals at or below 200% of the federal poverty level
- Does not deny services based on inability to pay or enrollment in Medicare, Medicaid, and Children's Health Insurance Program
- Ensures access to ancillary, inpatient, and specialty care
- Credentialing process includes query of National Practitioner Data Bank
- Meets all requirements listed in the [NHSC Site Agreement](#)



ELIGIBLE SITE TYPES

Auto Approved Sites:

1. Federally qualified health centers (FQHCs)
2. FQHC look-alikes
3. American Indian health facilities:
 - a. Indian Health Service facilities
 - b. Tribally Operated 638 Health Programs
 - c. Urban Indian Health Programs
4. Federal prisons
5. Immigration and Customs Enforcement



ELIGIBLE SITE TYPES (CONTINUED)

Non-Auto Approved

1. Certified rural health clinics
2. State or local health departments
3. Community mental health centers
4. State prisons
5. School-based clinics
6. Mobile units/clinics
7. Free clinics
8. Critical access hospitals
9. Community outpatient facilities
10. Private practices
11. OTPs**
12. OBOTs**
13. Non-opioid SUD treatment sites**

**Newly eligible SUD sites



REQUIRED SUPPORTING DOCUMENTATION

1. Site policies on non-discrimination (race, color, sex, national origin, disability, religion, age, sexual orientation)
2. Sliding fee schedule
3. Patient application for the sliding fee discount
4. Site policies on the sliding fee discount program
5. Photo of required signage (and updated website!)
6. Proof of patient access to ancillary, inpatient, and specialty care
 - a. Behavioral health sites must submit behavioral health checklist and affiliation agreements
7. NHSC site data tables (6 months of data)
8. SUD documentation of services provided



SLIDING FEE DISCOUNT DOCUMENTS

1. Sliding fee schedule
2. Patient application for the sliding fee discount
3. Site policies on the sliding fee discount program

Sliding fee scale policy requirements include:

- Patient eligibility based solely on income and family size
- Verification and documentation requirements
- How site will advertise program
- Explanation of any nominal charges
- Collection policies (if applicable to sliding fee scale patients)



SLIDING FEE SCHEDULE: SAMPLE

Annual Income Thresholds by Sliding Fee Discount Pay Class and Percent Poverty						
Poverty Level*	At or Below 100%	125%	150%	175%	200%	Above 200%
Family Size	Charge					
	Nominal Fee (\$5)	20% pay	40% pay	60% pay	80% pay	100% pay
1	0-\$12,140	\$12,141-\$15,175	\$15,176-\$18,210	\$18,211-\$21,245	\$21,246-\$24,280	\$24,281+
2	0-\$16,460	\$16,461-\$20,575	\$20,576-\$24,690	\$24,691-\$28,805	\$28,806-\$32,940	\$32,941+
3	0-\$20,780	\$20,781-\$25,975	\$25,976-\$31,170	\$31,171-\$36,365	\$36,366-\$41,560	\$41,561+
4	0-\$25,100	\$25,101-\$31,375	\$31,376-\$37,650	\$37,651-\$43,925	\$43,926-\$50,200	\$50,201+
5	0-\$29,420	\$29,421-\$36,775	\$36,776-\$44,130	\$44,131-\$51,485	\$51,486-\$58,840	\$58,841+
6	0-\$33,740	\$33,741-\$42,175	\$42,176-\$50,610	\$50,611-\$59,045	\$59,046-\$67,480	\$67,481+
7	0-\$38,060	\$38,061-\$47,575	\$47,576-\$57,090	\$57,091-\$66,605	\$66,606-\$76,120	\$76,121+
8	0-\$42,380	\$42,381-\$52,975	\$52,976-\$63,570	\$63,571-\$74,165	\$74,166-\$84,760	\$84,761+
For each additional person, add	\$4,320	\$5,400	\$6,480	\$7,560	\$8,640	\$8,640

*Based on 2018 [Federal Poverty Guidelines](#)



ADVERTISE: ONSITE AND ONLINE!

- Post notices that state:
 - No one will be denied access to services due to inability to pay.
 - There is a discounted/sliding fee schedule available.
- When applicable, this statement should be translated into the appropriate language/dialect.

AS A NATIONAL HEALTH SERVICE CORPS SITE, **WE PROMISE TO**

- ✓ **Serve all patients**
- ✓ **Offer discounted fees for patients who qualify**
- ✓ **Not deny services based on a person's:**
 - Race
 - Color
 - Sex
 - National origin
 - Disability
 - Religion
 - Sexual orientation
- ✓ **Accept insurance, including:**
 - Medicaid
 - Medicare
 - Children's Health Insurance Program (CHIP)



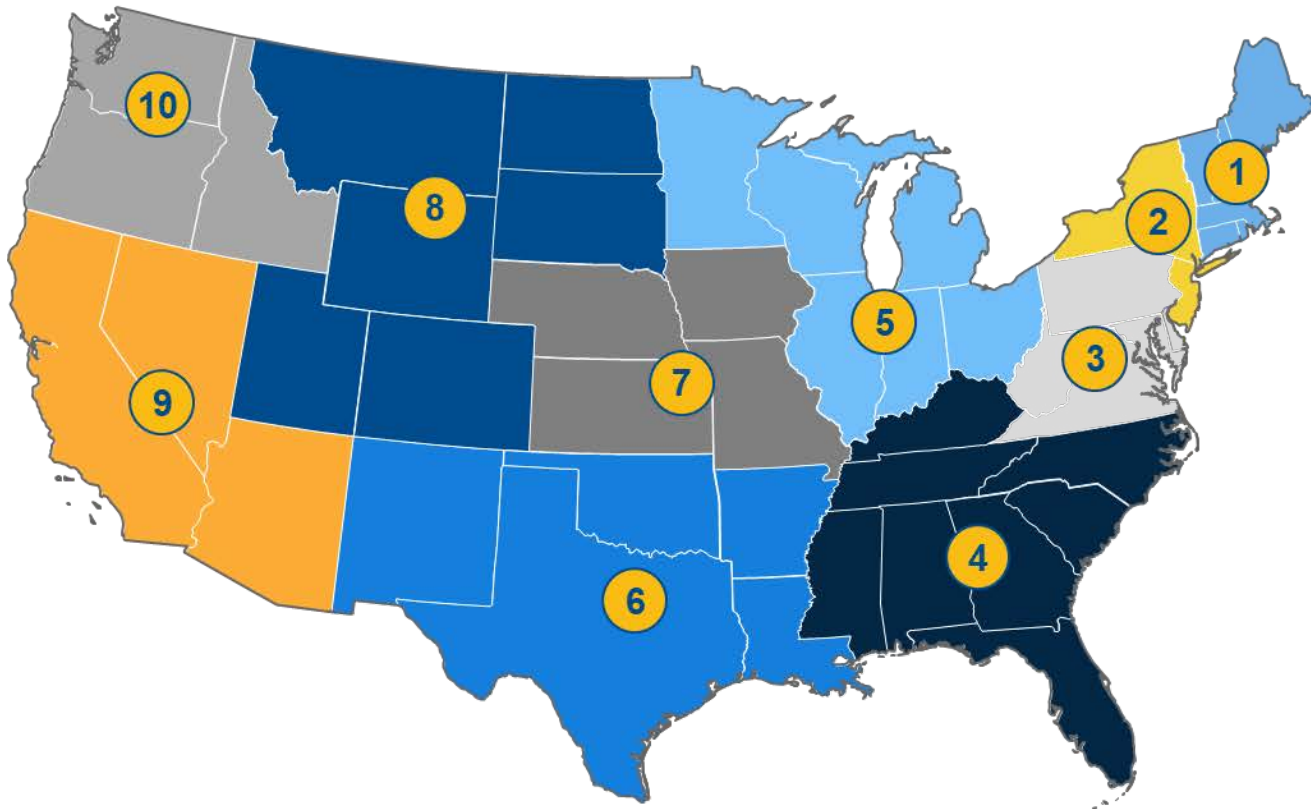


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SUPPORT & RESOURCES



SUPPORT FOR PROVIDERS & SITES



SUPPORT FOR YOU
IN YOUR REGION

Dedicated BHW staff
located in 10 regional
offices provide dedicated
contacts for your area.

BHW Regional Contacts



ADDITIONAL RESOURCES

- BHW Regional Operations' State Contacts: <https://nhsc.hrsa.gov/nhsc-sites/contacts/regional-offices-state-contacts.html>
- Become an NHSC Site: <https://nhsc.hrsa.gov/nhsc-sites/become-nhsc-site/index.html>
- Email Subscriptions: [NHSC Loan Repayment Program](#)
- Customer Care Center: 1-800-221-9393 (TTY: 1-877-987-9910) from 8:00 a.m. to 8:00 p.m. ET, Monday through Friday, except federal holidays



QUESTIONS?



SUBMITTING QUESTIONS AND COMMENTS



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